I've been doing business with the Webley commucations company for apr. 4 years. They were bought out by another company awhile ago and their customer care went from excellent to very poor. I would get my bil through my email. Apr. 5 months ago I changed my email address and contacted webley about the change. I never got any bil on the new email address. My system was shut down. I contacted them about the email change again and paid the bil. This happened two more time after. No bil was given in each case and no warning about a past due bil...just a shut off of the system with no warning. I knew I was in trouble as far as webley not having their act together and I contacted them back in october of 2003 regarding leaving the company and taking my phone number...they refused to give me the number telling me they are excempt from the law. After this last shut off I decieted I will not do business with Webley company.